



Cancellation Policy:

Changes or cancellations can be made anytime before 24 hours prior your scheduled tour or attraction, unless otherwise specified. After that time, all bookings will be considered non-refundable.

No refunds or exchanges will be allowed on any unused tier products and attraction packages (Classic, Classic +, Premium Pass)

Please Note: No shows, missed departures, or unused services will be non-refundable.

Reservations changes are based on availability and additional fees may be applied.

Harbour Air:

A luggage maximum of 25lbs/person is allowed on board.

Cancellation within 24 hours is subject to a 100% cancellation fee. Check-in time is 45-minutes before flight departure.

If you have any questions, please contact our customer service team at reservations@glwcs.com or at 1-877-451-1777 / 1-604-451-1600.